

REPORTING FRAUD/SCAMS

Depending on the type of fraud, or how it occurred, you'll also want to report it to other organizations.

Fraud that took place online through a website Report the incident directly to the administrators of the website. You can do so through a link such as "Report Abuse" or "Report an Ad".

REDIRECTED MAIL

If you suspect that someone had your postal mail re-directed, contact Canada Post. You should also notify your service provider (telephone, cell phone, electricity, water, gas, etc.) of the identity fraud.



CITIZEN & IMMIGRATION DOCS

Lost, stolen, or misused immigration documents Please contact Citizenship and Immigration Canada if your immigration documents have been lost or stolen OR you suspect someone is fraudulently using them.

LOST OR STOLEN PASSPORT

If your passport is lost or stolen, report the incident to Passport Canada. If you are outside of Canada, you must report the loss or theft to the nearest Canadian government office abroad.

STOLEN SOCIAL INSURANCE NUMBER

Visit your local Service Canada office or call **Service Canada at 1-800-206-7218**

If your SIN card has been lost or stolen or if you believe someone is using it. You will be provided information on what to do.

LOST OR STOLEN PROVINCIAL OR TERRITORIAL IDENTITY DOCUMENTS.

THESE DOCUMENTS INCLUDE:

Your birth certificate, your driver's license, your health card, other documents issued by a province or territory.

Please contact the province or territory that issued the document if the document has been lost or stolen OR you believe someone is fraudulently using this information.

You can find contact information on provincial and territorial government websites.

**Victims of scam and fraud
can file a report with the
Canadian Anti-Fraud Centre
for record purposes.**

**For more information:
www.antifraudcentre.com or
by calling 1-888-495-8501.**

Woodstock Police Force is committed to proudly serving our community with integrity and equality toward all people.

If you need assistance, further information, or would like to make a complaint, please contact WPF Community Resource Officer or any member of Woodstock Police Force.



822 Main Street | Woodstock, NB E7M 2E8
Tel.: 1-506- 325-4601

WOODSTOCK POLICE FORCE

TALKS ABOUT

SCAMS & FRAUD



Scams and Frauds can happen to anyone, anywhere, at any time. Seniors can be vulnerable to scams by phone, email, or social media. Victims of fraud and scam should always contact their local police for investigation.

TIPS FOR INDIVIDUALS

**Don't be afraid to say no and just hang up!
Remember, if it sounds too good to be true, it probably is!**

Don't be intimidated by high-pressure sales tactics or bullying behaviour. If a telemarketer tries to get you to buy something or to send them money right away:

- Request the information in writing
- Just hang up!

Watch out for urgent pleas or stories that play on your emotions.

DO YOUR RESEARCH

Always verify that the organization you're dealing with is legitimate before you take any other action:

- Verify Canadian charities with the Canada Revenue Agency
- Verify collection agencies with the appropriate provincial agency
- Look online for contact information for the company that supposedly called you, and call them to confirm
- Verify any calls with your credit card company by calling the phone number on the back of your credit card
- If you've received a call or other contact from a family member in trouble, talk to other family members to confirm the situation.
- Watch out for fake or deceptive ads, or spoofed emails. Always verify the company and its services are real before you contact them.

DON'T GIVE OUT PERSONAL INFORMATION

Beware of unsolicited calls where the caller asks you for personal information, such as:

YOUR NAME, ADDRESS, BIRTHDATE, SOCIAL INSURANCE NUMBER (SIN) OR YOUR CREDIT CARD OR BANKING INFORMATION

If you didn't initiate the call, you don't know who you're talking to!

BEWARE OF UPFRONT FEES

Many scams request you to pay fees in advance of receiving goods, services, or a prize. It's illegal for a company to ask you to pay a fee upfront before they'll give you a loan.

There are no prize fees or taxes in Canada. If you won it, it's free.



PROTECT YOUR COMPUTER

Watch out for urgent-looking messages that pop up while you're browsing online. Don't click on them or call the number they provide.

No legitimate company will call and claim your computer is infected with a virus.

Some websites, such as music, game, movie, and adult sites, may try to install viruses or malware without your knowledge.

Watch out for emails with spelling and formatting errors, and be wary of clicking on any attachments or links. They may contain viruses or spyware.

Make sure you have anti-virus software installed and keep your operating system up to date.

Never give anyone remote access to your computer. If you are having problems with your system, bring it to a local technician.

BE CAREFUL WHO YOU SHARE IMAGES & VIDEOS WITH!

Don't perform any explicit acts online.

Disable your webcam or any other camera connected to the internet when you aren't using it. Hackers can get remote access and record you.

PROTECT YOUR ONLINE ACCOUNTS

By taking the following steps, you can better protect your online accounts from fraud and data breaches:

- Creating a strong password by:
Using a minimum of 8 characters including upper and lower case letters, and at least 1 number and a symbol.
- Creating unique passwords for every online account including social networks, emails, financial and other accounts
- Only log into your accounts from trusted sources
- Don't reveal personal information over social media